

# Crawley Borough Council

PES/191

# A

## Report to Licensing Sub Committee

Wednesday 10<sup>th</sup> June 2015

### Application for the Grant of a Premises Licence

To

**'Beautiful Nails & Body Salon Ltd'**

**South Lodge**

**Worth Park Avenue**

**Pound Hill**

**Crawley**

**West Sussex**

**RH10 3DE**

Tony Baldock  
**Environmental Health Manager**

## 1. Details of Application

*Reference  
Documents and  
Guidance*

1.1 On the 14<sup>th</sup> April 2015, 'Beautiful Nails & Body Salon Ltd' (the applicant) submitted an application to the Licensing Authority for the grant of a premises licence in respect of the above mentioned premises. The application was made in accordance with the provisions of the Licensing Act 2003, 'the Act'.

**Appendix 1**  
*Application form*

1.2 The application is for the retail supply of alcohol 'on' the premises (only) to be supplied to customers that are booked into the Salon &

**Appendix 1**  
*Application form*

Spa for beauty treatments.

- 1.3 The applicant states in the application that it is intending to promote the four licensing objectives with the steps set out in the operating schedule.
- 1.4 The proposed 'Supply of Alcohol' and 'Hours Open to the Public' as set out in the application are as follows:-  
Monday - Sunday 09.30hrs – 20.30hrs
- 1.5 The proposed lay-out of the premises is contained in the application
- 1.6 The applicant has named Ahmad-Reza Darvishi as the proposed designated premises supervisor in relation to the application and who holds a personal licence issued by Crawley Borough Council.

Appendix 1  
Application form

Appendix 1  
Application form

Appendix 1  
Application form

Appendix 1  
DPS Consent form  
attached to the  
application form

## 2. Consultation

- 2.1 The current application was advertised in accordance with legislation and as a result of the consultation process, the following relevant representations were submitted to the Council within the prescribed period:

### 2.2 Responsible Authority

#### 2.2.1 Sussex Police:

On the 6<sup>th</sup> May, Sussex Police submitted a relevant representation against the grant of the application and proposed the following two conditions to resolve the matter;-

- (i) *"Staff will request to see photographic identification from anyone who appears to be under the age of 25 prior to selling them or supplying them with any alcohol"*
- (ii) *"Staff who sell/ supply alcohol will be trained to request ID and to refuse the service of alcohol to anyone who is drunk or on drugs. Staff will sign to say they have received this training".*

- 2.2.2 Following mediation, the applicant agreed to accept both proposed conditions. These conditions will now form part of the operating schedule and may be considered in any determination of this application.

- 2.2.3 As the applicant has accepted the above mentioned conditions Sussex Police subsequently resolved its representation.

#### 2.2.4 Environmental Services:

Mr. Brian Cox Principal EHP responded on behalf of Environmental Services stating he had reviewed the application and had no observations with regards to the Licensing Objective of "The

Appendix 2  
Copy of the Police  
representation and  
relevant documents.

Prevention of Public Nuisance”.

2.2.5 **West Sussex Fire & Rescue Service:**

Kaye Adams – Inspecting Officer responded on behalf of the ‘Responsible Authority’ stating the Fire Authority had no objection.

2.3 **Any other person:-**

The Licensing Authority received four individual representations in total as follows:-

- (i) Relevant representation - Tony & Ann Atkins
- (ii) Relevant representation – David & Kim Ashton
- (iii) One withdrawn (not considered),
- (iv) Determined not to be ‘relevant’ (not considered)

2.3.1 The applicant has informed the Licensing Authority that a letter dated 21<sup>st</sup> April 2015 outlining the proposed activities was delivered to both neighbours mentioned above, a copy of which is attached for reference.

Appendix 3  
Appendix 4  
*Copy of relevant representations*

Appendix 5  
*Copy of the applicant’s letter*

### **3. Background**

3.1 Crawley Borough Council (“the Council”) is the relevant licensing authority in relation to any premises within the Borough of Crawley which is to be used for one or more licensable/qualifying activities in accordance with the Licensing Act 2003 “the Act”.

3.2 Pursuant to the Licensing Act 2003 and regulations, an application for a premises licence must be made to the relevant licensing authority and be accompanied by an operating schedule, a plan of the premises to which the application relates in the prescribed form, and, if the licensable activities include the supply of alcohol, by a form of consent given by the individual whom the applicant wishes to be specified in the premises licence as the premises supervisor.

3.3 Where the Licensing Authority (“LA”) receives an application for a premises licence in accordance with legislation and no relevant representations are made within the prescribed time, the LA must grant the licence subject only to such conditions as are consistent with the operating schedule accompanying the application and any mandatory conditions.

3.4 Where “relevant” representations are made in respect of an application, the licensing authority must hold a hearing to consider them unless the authority, the applicant and each person who has made such representations agree that a hearing is unnecessary.

## 4. Statutory Considerations and Guidance issued by Government

- 4.1 Representations are “relevant” where they:
- (a) are about the likely effect of the grant of the premises licence on the promotion of the licensing objectives,
  - (b) were made by a responsible authority or other person within the prescribed period,
  - (c) have not been withdrawn, and
  - (d) in the case of representations made by a person who is not a responsible authority, that they are not, in the opinion of the relevant licensing authority, frivolous or vexatious.
- 4.2 Having regard to the relevant representations, the LA must take such of the steps (if any) as it considers appropriate for the promotion of the licensing objectives
- 4.3 The steps so mentioned are:-
- (a) To grant the licence subject to the conditions mentioned in the ‘operating schedule’, modified to such extent as the authority considers appropriate for the promotion of the licensing objectives, and any mandatory conditions.
  - (b) To exclude from the scope of the licence any of the licensable activities to which the application relates.
  - (c) To refuse to specify a person in the licence as the designated supervisor.
  - (d) To reject the application.
- 4.4 Section 4 of the Act provides that in carrying out its functions, the Council must “have regard to” guidance issued by the Secretary of State under section 182. Some relevant extracts from the Guidance are set out below (Issued March 2015).
- 4.5 The guidance cannot anticipate every possible scenario or set of circumstances that may arise and, as long as licensing authorities have properly understood the Guidance, they may depart from it if they have reason to do so as long as they are able to provide full reasons.
- 4.6 The legislation provides a clear focus on the promotion of four statutory objectives which must be addressed when licensing functions are undertaken.

*Licensing Act 2003*  
**s.18(6)–(7)**

*Licensing Act 2003*  
**s.18(3)**

*Licensing Act 2003*  
**s.18(4)(a)–(d)**

*Licensing Act 2003*  
**s.4(3)(b)**

*Section 182*  
*Statutory Guidance*  
**1.9 (Edition March 2015)**

*Section 182*  
*Statutory Guidance*  
**1.2**

4.7	<p>The licensing objectives are:</p> <ul style="list-style-type: none"> <li>• The prevention of crime and disorder;</li> <li>• Public safety;</li> <li>• The prevention of public nuisance; and</li> <li>• The protection of children from harm.</li> </ul>	<p><i>Section 182 Statutory Guidance 1.3</i></p>
4.8	<p>Each objective is of equal importance. There are no other statutory licensing objectives, so that the promotion of the four objectives are paramount considerations at all times.</p>	<p><i>Section 182 Statutory Guidance 1.4</i></p>
4.9	<p>However, nothing in the Guidance should be taken as indicating that any requirement of licensing law or any other law may be overridden (including the obligations placed on the authorities under human rights legislation). The Guidance does not in any way replace the statutory provisions of the 2003 Act or add to its scope and licensing authorities should note that interpretation of the 2003 Act is a matter for the courts. Licensing authorities and others using the Guidance must take their own professional and legal advice about its implementation.</p>	<p><i>Section 182 Statutory Guidance 1.10</i></p>
4.10	<p>Departure from the Guidance could give rise to an appeal or judicial review, and the reasons given will then be a key consideration for the courts when considering the lawfulness and merits of any decision taken.</p>	<p><i>Section 182 Statutory Guidance 1.9</i></p>
4.11	<p>Each application must be considered on its own merits and in accordance with the licensing authority’s statement of licensing policy. Conditions attached to licences and certificates must be tailored to the individual type, location and characteristics of the premises and events concerned. This is essential to avoid the imposition of disproportionate and overly burdensome conditions on premises where there is no need for such conditions. Standardised conditions should be avoided and indeed may be unlawful where they cannot be shown to be appropriate for the promotion of the licensing objectives in an individual case.</p>	<p><i>Section 182 Statutory Guidance 1.17</i></p>
4.12	<p>Conditions on a premises licence are important in setting the parameters within which premises can lawfully operate. The use of wording such as “must”, “shall” and “will”, is encouraged. Conditions on licences must:</p> <ul style="list-style-type: none"> <li>• be precise and enforceable;</li> <li>• be unambiguous;</li> <li>• not duplicate other statutory provisions;</li> <li>• be clear in what they intend to achieve; and,</li> <li>• be appropriate, proportionate and justifiable.</li> </ul>	<p><i>Section 182 Statutory Guidance 1.16</i></p>
4.13	<p>As well as responsible authorities, any other person can play a role in a number of licensing processes under the 2003 Act. This includes any individual, body or business entitled to make representations to licensing authorities in relation to applications for</p>	<p><i>Section 182 Statutory Guidance 8.12</i></p>

the grant, variation, minor variation or review of premises licences and club premises certificates, regardless of their geographic proximity to the premises. In addition, these persons may themselves seek a review of a premises licence. Any representations made by these persons must be 'relevant', in that the representation relates to one or more of the licensing objectives. It must also not be considered by the licensing authority to be frivolous or vexatious.

- 4.14 A representation is "relevant" if it relates to the likely effect of the grant of the licence on the promotion of at least one of the licensing objectives. For example, a representation from a local businessperson about the commercial damage caused by competition from new licensed premises would not be relevant. On the other hand, a representation by a business person that nuisance caused by new premises would deter customers from entering the local area, and the steps proposed by the applicant to prevent that nuisance were inadequate, would be relevant. In other words, representations should relate to the impact of licensable activities carried on from premises on the objectives. There is no requirement for a responsible authority or other person to produce a recorded history of problems at premises to support their representations, and in fact this would not be possible for new premises.

*Section 182  
Statutory Guidance  
9.4*

### **CRIME AND DISORDER**

- 4.15 Licensing authorities should look to the police as the main source of advice on these matters. They should also seek to involve the local Community Safety Partnership (CSP).
- 4.16 Conditions should be targeted on deterrence and preventing crime and disorder. For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.
- 4.17 The designated premises supervisor is the key person who will usually be charged with day to day management of the premises by the premises licence holder, including the prevention of disorder. However, conditions relating to the management competency of designated premises supervisors should not normally be attached to premises licences. A condition of this kind could only be justified as appropriate in rare circumstances where it could be demonstrated that in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and disorder and public safety.

*Section 182  
Statutory Guidance  
2.1*

*Section 182  
Statutory Guidance  
2.3*

*Section 182  
Statutory Guidance  
2.5*

## **PUBLIC SAFETY**

- 4.18 As a part of their duties under the 2003 Act, licence holders have a responsibility to ensure the safety of those using their premises. This concerns the safety of people using the relevant premises rather than public health which is addressed in other legislation. Physical safety includes the prevention of accidents and injuries and other immediate harms that can result from alcohol consumption such as unconsciousness or alcohol poisoning. Conditions relating to public safety may also promote the crime and disorder objective as noted above. There will of course be occasions when a public safety condition could incidentally benefit a person's health more generally, but it should not be the purpose of the condition as this would be outside the licensing authority's powers (be ultra vires) under the 2003 Act. Conditions should not be imposed on a premises licence or club premises certificate which relate to cleanliness or hygiene.

*Section 182  
Statutory Guidance  
2.6*

## **PUBLIC NUISANCE**

- 4.19 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
- 4.20 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.
- 4.21 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, music noise from premises usually occurs from mid-evening until either late-evening or early-morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. In certain circumstances, conditions relating to noise immediately surrounding the premises may also prove appropriate to address any disturbance anticipated as customers enter and leave.
- 4.22 Beyond the immediate area surrounding the premises, these are matters for personal responsibility of individuals under the law. An individual who engages in anti-social behaviour is accountable in their own right. However, it would be perfectly reasonable for a

*Section 182  
Statutory Guidance  
2.14*

*Section 182  
Statutory Guidance  
2.15*

*Section 182  
Statutory Guidance  
2.28*

*Section 182  
Statutory Guidance  
2.20*

licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area and to respect the rights of people living nearby to a peaceful night.

### **PROTECTION OF CHILDREN FROM HARM**

4.23 The protection of children from harm includes the protection of children from moral, psychological and physical harm. This includes not only protecting children from the harms associated with alcohol but also wider harms such as exposure to strong language and sexual expletives (for example, in the context of exposure to certain films or adult entertainment).

*Section 182  
Statutory Guidance  
2.21*

4.24 The Government believes that it is completely unacceptable to sell alcohol to children. Conditions relating to the access of children where alcohol is sold and which are appropriate to protect them from harm should be carefully considered.

*Section 182  
Statutory Guidance  
2.22*

4.25 Licensing authorities and responsible authorities should expect applicants, when preparing an operating schedule or club operating schedule, to set out the steps to be taken to protect children from harm when on the premises.

*Section 182  
Statutory Guidance  
2.25*

### **STEPS TO PROMOTE THE LICENSING OBJECTIVES;**

4.26 In completing an operating schedule, applicants are expected to have regard to the statement of licensing policy for their area. They must also be aware of the expectations of the licensing authority and the responsible authorities as to the steps that are appropriate for the promotion of the licensing objectives, and to demonstrate knowledge of their local area when describing the steps they propose to take to promote the licensing objectives.

*Section 182  
Statutory Guidance  
8.33*

4.27 The steps to be taken should be both realistic and within the control of the applicant and management of the premises. If a licence is granted with conditions attached requiring the implementation of such steps, the conditions will be enforceable in law and it will be a criminal offence to fail to comply with them (under section 136 of the Act). As such, it would be wholly inappropriate to impose conditions outside the control of those responsible for the running of the premises.

### **DETERMINING APPLICATIONS;**

4.28 In determining the application with a view to promoting the licensing objectives in the overall interests of the local community, the licensing authority must give appropriate weight to:

*Section 182  
Statutory Guidance  
9.37*

- the steps that are appropriate to promote the licensing objectives;

- the representations (including supporting information) presented by all the parties;
- the statutory guidance;
- its own statement of licensing policy.

4.29	The licensing authority should give its decision within 5 working days of the conclusion of the hearing (or immediately in certain specified cases) and provide reasons to support it. This will be important if there is an appeal by any of the parties. Notification of a decision must be accompanied by information on the right of the party to appeal. After considering all the relevant issues, the licensing authority may grant the application subject to such conditions that are consistent with the operating schedule. Any conditions imposed must be appropriate for the promotion of the licensing objectives; there is no power for the licensing authority to attach a condition that is merely aspirational. For example, conditions may not be attached which relate solely to the health of customers rather than their direct physical safety.	<i>Section 182 Statutory Guidance <b>9.38</b></i>
4.30	Alternatively, the licensing authority may refuse the application on the grounds that this is appropriate for the promotion of the licensing objectives. It may also refuse to specify a designated premises supervisor and/or only allow certain requested licensable activities. In the interests of transparency, the licensing authority should publish hearings procedures in full on its website to ensure that those involved have the most current information	<i>Section 182 Statutory Guidance <b>9.39</b></i>
4.31	Licensing authorities are best placed to determine what actions are appropriate for the promotion of the licensing objectives in their areas. All licensing determinations should be considered on a case-by-case basis. They should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant or premises user as the case may be.	<i>Section 182 Statutory Guidance <b>9.41</b></i>
4.32	The authority's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve.	<i>Section 182 Statutory Guidance <b>9.42</b></i>
4.33	Determination of whether an action or step is appropriate for the promotion of the licensing objectives requires an assessment of what action or step would be suitable to achieve that end. Whilst this does not therefore require a licensing authority to decide that no lesser step will achieve the aim, the authority should aim to consider the potential burden that the condition would impose on the premises licence holder (such as the financial burden due to restrictions on licensable activities) as well as the potential benefit in terms of the promotion of the licensing objectives. However, it is imperative that the authority ensures that the factors which form the basis of its determination are limited to consideration of the promotion of the objectives and nothing outside those parameters. As with the consideration of licence variations, the licensing authority should consider wider issues such as other conditions	<i>Section 182 Statutory Guidance <b>9.43</b></i>

already in place to mitigate potential negative impact on the promotion of the licensing objectives and the track record of the business. The licensing authority is expected to come to its determination based on an assessment of the evidence on both the risks and benefits either for or against making the determination.

## **CONDITIONS**

- |      |  |   |
|------|--|---|
| 4.34 | This section provides advice and recommendations concerning best practice in relation to conditions attached to premises licences and club premises certificates.  | <i>Section 182<br/>Statutory Guidance<br/>10.1</i>  |
| 4.35 | Conditions include any limitations or restrictions attached to a licence or certificate and essentially are the steps or actions that the holder of the premises licence or the club premises certificate will be required to take or refrain from taking in relation to the carrying on of licensable activities at the premises in question.                                     | <i>Section 182<br/>Statutory Guidance<br/>10.2</i>  |
| 4.36 | The courts have made it clear that it is particularly important that conditions which are imprecise or difficult for a licence holder to observe should be avoided. Failure to comply with any conditions attached to a licence or certificate is a criminal offence, which on conviction would be punishable by a fine of up to £20,000 or up to six months imprisonment or both. | <i>Section 182<br/>Statutory Guidance<br/>10.2</i>  |
| 4.37 | There are three types of condition that may be attached to a licence or certificate: proposed, imposed and mandatory. Each of these categories is described in more detail below.  | <i>Section 182<br/>Statutory Guidance<br/>10.3</i>  |
| 4.38 | The 2003 Act requires that licensing conditions should be tailored to the size, type, location and characteristics and activities taking place at the premises concerned. Conditions should be determined on a case-by-case basis and standardised conditions which ignore these individual aspects should be avoided.   | <i>Section 182<br/>Statutory Guidance<br/>10.10</i> |
| 4.39 | If other existing law already places certain statutory responsibilities on an employer or operator of premises, it cannot be appropriate to impose the same or similar duties as conditions.   |   |

## **5. Policy Considerations**

- |     |  |  |
|-----|--|--|
| 5.1 | Members must give due consideration to the merits of each individual case. Attention is drawn to the following sections of the 'Members' Information Pack': <ul style="list-style-type: none"><li>• The Council's Licensing Sub-Committee Hearing Procedure</li><li>• LACORS Guidance on the Role of Elected Members</li><li>• Council's Licensing Policy</li><li>• Government Section 182 Guidance (March 2015)</li></ul> | <i>Section A<br/>Section B<br/>Section C<br/>Section D</i> |
| 5.2 | Section 17 of the Crime & Disorder Act 1998 is aimed at giving the vital work of crime and disorder reduction a focus across the wide range of local services and putting it at the heart of local decision-   |  |

	making. It places a duty on certain key authorities, including local authorities and police and fire and rescue authorities to do all they reasonably can to prevent crime and disorder in their area.	
5.3	The aim of Crawley Borough Council's Licensing Policy ('the Policy') is to promote the licensing objectives set out in the Act whilst securing the safety and amenity of residential communities and facilitating a sustainable entertainment and cultural industry.	<i>CBC Alcohol Licensing Policy</i> <b>1.2</b>
5.4	The Licensing Authority will primarily focus on the direct impact the activities taking place at licensed premises will have on members of the public living, working and engaging in normal activity in the area concerned. Licensing law is not a mechanism for the general control of anti social behaviour by individuals once they are beyond the reasonable control of the licence holder.	<i>CBC Alcohol Licensing Policy</i> <b>2.5</b>
5.5	The Policy is also intended to ensure that the provision of additional opportunities for licensable activities is matched by additional measures enabling the police and responsible authorities to act promptly to maintain public order and safety.	<i>CBC Alcohol Licensing Policy</i> <b>2.7</b>
5.6	The key controls in respect of preventing crime and disorder arise from good operational planning and good management of activities at the premises	<i>CBC Alcohol Licensing Policy</i> <b>2.10</b>
<b>6.</b>	<b>Staffing, Equalities, Financial, and Legal Implications</b>	
6.1	There are no extra staffing or financial implications to the Council, save for those in respect of possible appeal(s)	
6.2	Members must ensure that they exercise their decision making powers in a manner which is compliant with the Human Rights Act 1998, and the principles of natural justice.	<i>Human Rights Act 1998</i>
6.3	The Council is required to consider the impact any decision may have on crime and disorder in the area (Section 17, Crime and Disorder Act, 1998) which states as follows:	<i>Crime and Disorder Act 1998</i>
(1)	Without prejudice to any other obligation imposed on it, it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent,	
(a)	crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment); and	
(b)	the misuse of drugs, alcohol and other substances in its area; and	
(c)	re-offending in its area.	





Licensing Section, Town Hall, Crawley, West Sussex RH10 1UZ

## Application for a premises licence to be granted under the Licensing Act 2003

### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/we BEAUTIFUL NAILS A BODY SALON LTD  
(Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

#### Part 1 - Premises Details

Postal address of premises or, if none, ordnance survey map reference or description

SOUTH LODGE  
WORTH PARK AVENUE  
POUNDHILL

Post town	CRAWLEY WEST SUSSEX	Postcode	RH10 3DE
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Telephone number at premises (if any)

Non-domestic rateable value of premises

#### Part 2 - Applicant Details

Please state whether you are applying for a premises licence as

Please tick as appropriate

- |   |  |
|---|--|
| <p>a) an individual or individuals *</p> <p>b) a person other than an individual *</p> <p style="padding-left: 20px;">i. as a limited company</p> <p style="padding-left: 20px;">ii. as a partnership</p> <p style="padding-left: 20px;">iii. as an unincorporated association or</p> <p style="padding-left: 20px;">iv. other (for example a statutory corporation)</p> <p><del>c) a recognised club</del></p> | <p><input type="checkbox"/> please complete section (A)</p> <p><input checked="" type="checkbox"/> please complete section (B)</p> <p><input type="checkbox"/> please complete section (B)</p> |
|---|--|

14 APR 2013

BEAUTIFUL NAILS A BODY SALON LTD  
MOLLY WATSON

- d) a charity  please complete section (B)
- e) the proprietor of an educational establishment  please complete section (B)
- f) a health service body  please complete section (B)
- g) a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales  please complete section (B)
- ga) a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England  please complete section (B)
- h) the chief officer of police of a police force in England and Wales  please complete section (B)

\* If you are applying as a person described in (a) or (b) please confirm:

Please tick yes

I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or

I am making the application pursuant to a statutory function or

a function discharged by virtue of Her Majesty's prerogative

**(A) INDIVIDUAL APPLICANTS** (fill in as applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
I am 18 years old or over				<input type="checkbox"/> Please tick yes	
Current postal address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					

SECOND INDIVIDUAL APPLICANT (if applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
I am 18 years old or over					<input type="checkbox"/> Please tick yes
Current postal address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					

(B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name	BEAUTIFUL NAILS & BODY SALON LTD
Address	WORTH PARK AVENUE POUND HILL CRAWLEY WEST SUSSEX, RH10 3DE
Registered number (where applicable)	

Part 3 Operating Schedule

When do you want the premises licence to start?

DD	MM	YYYY
12	05	2015

If you wish the licence to be valid only for a limited period, when do you want it to end?

DD	MM	YYYY

Please give a general description of the premises (please read guidance note 1)

NAIL & BEAUTY SALON & SPA  
OFFERING BEAUTY TREATMENTS

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

N/A
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What licensable activities do you intend to carry on from the premises?

(Please see sections 1 and 14 of the Licensing Act 2003 and Schedules 1 and 2 to the Licensing Act 2003)

Provision of regulated entertainment

Please tick any that apply

- a) plays (if ticking yes, fill in box A)
- b) films (if ticking yes, fill in box B)
- c) indoor sporting events (if ticking yes, fill in box C)
- d) boxing or wrestling entertainment (if ticking yes, fill in box D)
- e) live music (if ticking yes, fill in box E)
- f) recorded music (if ticking yes, fill in box F)
- g) performances of dance (if ticking yes, fill in box G)
- h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)

Provision of late night refreshment (if ticking yes, fill in box I)

Supply of alcohol (if ticking yes, fill in box J)

In all cases complete boxes K, L and M

**A**

<b>Plays</b> Standard days and timings (please read guidance note 6)			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<input type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon			Please give further details here (please read guidance note 3)	Both	<input type="checkbox"/>
Tue					
Wed			State any seasonal variations for performing plays (please read guidance note 4)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list (please read guidance note 5)		
Sat					
Sun					

**B**

<b>Films</b> Standard days and timings (please read guidance note 6)			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<input checked="" type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon			Please give further details here (please read guidance note 3)	Both	<input type="checkbox"/>
Tue					
Wed			State any seasonal variations for the exhibition of films (please read guidance note 4)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list (please read guidance note 5)		
Sat					
Sun					

**C**

<b>Indoor sporting events</b> Standard days and timings (please read guidance note 6)			Please give further details (please read guidance note 3)
Day	Start	Finish	
Mon			<div style="font-size: 4em; transform: rotate(45deg); opacity: 0.5;">/</div>
Tue			
Wed			
Thur			
Fri			
Sat			
Sun			

<b>Indoor sporting events</b> Standard days and timings (please read guidance note 6)			Please give further details (please read guidance note 3)
Day	Start	Finish	
Mon			<div style="font-size: 4em; transform: rotate(45deg); opacity: 0.5;">/</div>
Tue			
Wed			
Thur			
Fri			
Sat			
Sun			

**D**

<b>Boxing or wrestling entertainments</b> Standard days and timings (please read guidance note 6)			Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 2)	
Day	Start	Finish	Indoors	Outdoors
Mon			<input type="checkbox"/>	<input type="checkbox"/>
Tue			<input type="checkbox"/>	<input type="checkbox"/>
Wed			<input type="checkbox"/>	<input type="checkbox"/>
Thur			<input type="checkbox"/>	<input type="checkbox"/>
Fri			<input type="checkbox"/>	<input type="checkbox"/>
Sat			<input type="checkbox"/>	<input type="checkbox"/>
Sun			<input type="checkbox"/>	<input type="checkbox"/>

<b>Boxing or wrestling entertainments</b> Standard days and timings (please read guidance note 6)			Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 2)	
Day	Start	Finish	Indoors	Outdoors
Mon			<input type="checkbox"/>	<input type="checkbox"/>
Tue			<input type="checkbox"/>	<input type="checkbox"/>
Wed			<input type="checkbox"/>	<input type="checkbox"/>
Thur			<input type="checkbox"/>	<input type="checkbox"/>
Fri			<input type="checkbox"/>	<input type="checkbox"/>
Sat			<input type="checkbox"/>	<input type="checkbox"/>
Sun			<input type="checkbox"/>	<input type="checkbox"/>

**E**

<b>Live music</b> Standard days and timings (please read guidance note 6)			Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish			
Mon			Please give further details here (please read guidance note 3)		
Tue					
Wed			State any seasonal variations for the performance of live music (please read guidance note 4)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list (please read guidance note 5)		
Sat					
Sun					

**F**

<b>Recorded music</b> Standard days and timings (please read guidance note 6)			Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish			
Mon			Please give further details here (please read guidance note 3)		
Tue					
Wed			State any seasonal variations for the playing of recorded music (please read guidance note 4)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list (please read guidance note 5)		
Sat					
Sun					

**G**

<b>Performances of dance</b> Standard days and timings (please read guidance note 6)			Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish	Both <input type="checkbox"/>		
Mon			Please give further details here (please read guidance note 3)		
Tue					
Wed			State any seasonal variations for the performance of dance (please read guidance note 4)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list (please read guidance note 5)		
Sat					
Sun					

**H**

<b>Anything of a similar description</b> to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 6)			Please give a description of the type of entertainment you will be providing		
Day	Start	Finish	Will this entertainment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<input type="checkbox"/>
Mon				Outdoors	<input type="checkbox"/>
			Both <input type="checkbox"/>		
Tue			Please give further details here (please read guidance note 3)		
Wed					
Thur			State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g) (please read guidance note 4)		
Fri					
Sat			Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list (please read guidance note 5)		
Sun					

<b>Late night refreshment</b> Standard days and timings (please read guidance note 6)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			Please give further details here (please read guidance note 3)		
Tue					
Wed			State any seasonal variations for the provision of late night refreshment (please read guidance note 4)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list (please read guidance note 5)		
Sat					
Sun					

**J**

<b>Supply of alcohol</b> Standard days and timings (please read guidance note 6)			Will the supply of alcohol be for consumption – please tick (please read guidance note 7)	On the premises	<input checked="" type="checkbox"/>
				Off the premises	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon	9.30am	8.30pm	State any seasonal variations for the supply of alcohol (please read guidance note 4)		
Tue	9.30am	8.30pm			
Wed	9.30am	8.30pm	Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 5)		
Thur	9.30am	8.30pm			
Fri	9.30am	8.30pm			
Sat	9.30am	8.30pm			
Sun	9.30am	8.30pm			

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor:

Name	AHMAD-REZA DARVISHI
Address	
Post	
Pers	
Issu	

K

Please use	<p style="text-align: right;">ary to the (8).</p>
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L

<p><b>Hours premises are open to the public</b> Standard days and timings (please read guidance note 6)</p>	<p>State any seasonal variations (please read guidance note 4)</p>																																						
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 15%;">Day</th> <th style="width: 15%;">Start</th> <th style="width: 15%;">Finish</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Mon</td> <td>9.30am</td> <td></td> </tr> <tr> <td></td> <td>8.30pm</td> </tr> <tr> <td rowspan="2">Tue</td> <td>9.30am</td> <td></td> </tr> <tr> <td></td> <td>8.30pm</td> </tr> <tr> <td rowspan="2">Wed</td> <td>9.30am</td> <td></td> </tr> <tr> <td></td> <td>8.30pm</td> </tr> <tr> <td rowspan="2">Thur</td> <td>9.30am</td> <td></td> </tr> <tr> <td></td> <td>8.30pm</td> </tr> <tr> <td rowspan="2">Fri</td> <td>9.30am</td> <td></td> </tr> <tr> <td></td> <td>8.30pm</td> </tr> <tr> <td rowspan="2">Sat</td> <td>9.30am</td> <td></td> </tr> <tr> <td></td> <td>8.30pm</td> </tr> <tr> <td rowspan="2">Sun</td> <td>9.30am</td> <td></td> </tr> <tr> <td></td> <td>8.30pm</td> </tr> </tbody> </table>	Day	Start	Finish	Mon	9.30am			8.30pm	Tue	9.30am			8.30pm	Wed	9.30am			8.30pm	Thur	9.30am			8.30pm	Fri	9.30am			8.30pm	Sat	9.30am			8.30pm	Sun	9.30am			8.30pm	<p>Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 5)</p>
Day	Start	Finish																																					
Mon	9.30am																																						
		8.30pm																																					
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Sun	9.30am																																						
		8.30pm																																					

**M** Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 9)

SUPPLIED TO OUR CLIENTS THAT ARE BOOKED IN THE SALON & SPA FOR BEAUTY TREATMENTS

b) The prevention of crime and disorder

WE HAVE CCTV INSIDE & OUTSIDE OF THE SALON  
THE BUILDING HAS AN ALARM  
WE HAVE A PANIC BUTTON AT RECEPTION  
WE HAVE FULL DETAILS OF ALL CLIENTS VISITING THE SALON INCLUDING NAME, ADDRESS, DOB, EMAIL

c) Public safety

PUBLIC SAFETY TRAINING IS PROVIDED TO ALL EMPLOYEES IN ACCORDANCE WITH THE HEALTH & SAFETY & FIRE REGULATIONS.  
WE HAVE CORRECT FIRE EXITS & FIRE EXTINGUISHERS, FIRST AID BOXES & A FIRST AIDER.

d) The prevention of public nuisance

NOISE LEVELS ARE ALWAYS MONITORED AND KEPT TO A MINIMUM LEVEL. WE PROVIDE A QUIET RELAXING SPA ENVIRONMENT TO OUR CLIENTS ALONGSIDE RELAXING TREATMENTS.

e) The protection of children from harm

WE STATE IN OUR POLICIES & PROCEDURES THAT CHILDREN ARE UNABLE TO COME INTO THE BEAUTY SPA DUE TO HEALTH & SAFETY REGULATIONS. IF CHILDREN COME THEY MUST BE ACCOMPANIED BY AN ADULT AT ALL TIMES & MUST GAIN PERMISSION FROM THE SALON.

Checklist:

Please tick to indicate agreement

- I have made or enclosed payment of the fee.
- I have enclosed the plan of the premises.
- I have sent copies of this application and the plan to responsible authorities and others where applicable.
- I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.
- I understand that I must now advertise my application.
- I understand that if I do not comply with the above requirements my application will be rejected.

IT IS AN OFFENCE, LIABLE ON SUMMARY CONVICTION TO A FINE NOT EXCEEDING LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION.

Part 4 – Signatures (please read guidance note 10)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 11). If signing on behalf of the applicant, please state in what capacity.

Signature	<i>D. Thacker</i>
Date	14/05/15
Capacity	COMPANY DIRECTOR

For joint applications, signature of 2nd applicant or 2nd applicant's solicitor or other authorised agent (please read guidance note 12). If signing on behalf of the applicant, please state in what capacity.

Signature	/
Date	
Capacity	

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 13)

BEAUTIFUL NAILS & BODY SALON LTD  
 SOUTH LODGE  
 WORTH PARK AVENUE  
 POUND HILL

Post town	CRAWLEY WEST SUSSEX	Postcode	RH10 3DE
			0

# Licensing Act 2003



## Consent of individual to being specified as premises supervisor

1	AHMAD-REZA DARVISHI
<i>Full name of prospective premises supervisor</i>	

Address	
<i>Home address of prospective premises supervisor</i>	

hereby confirm that I give my consent to be specified as the designated premises supervisor in relation to the application for

Type of application	PREMISES LICENCE APPLICATION
Name of applicant	BEAUTIFUL NAILS & BODY SALON LTD
Relating to a premises licence	
<i>Number of premises licence, if any</i>	

For	BEAUTIFUL NAILS & BODY SALON WORTH PARK AVENUE, POUNDHILL, CRAWLEY WEST SUSSEX, RH10 3DE
<i>Name and address of premises to which the application relates</i>	

And any premises licence to be granted or varied in respect of this application made

by	BEAUTIFUL NAILS & BODY SALON LTD.
<i>Name of applicant</i>	

Concerning the supply of alcohol

at	BEAUTIFUL NAILS & BODY SALON LTD WORTH PARK AVENUE, POUNDHILL, CRAWLEY WEST SUSSEX, RH10 3DE
<i>Name and address of premises to which application relates</i>	

I also confirm that:

I am applying for		Intend to apply for		Currently hold	✓
-------------------	--	---------------------	--	----------------	---

a personal licence, details of which I set out below

Personal licence number			
Personal licence issuing authority	ISSUED BY CRAWLEY BOROUGH COUNCIL VIA LONDON BOROUGH OF SUTTON.		
<i>Insert name, address and telephone number of personal licensing issuing authority, if any</i>			

Name (print)	AHMAD-REZA DARVISHI	Date	14-04-15
Signed			





**Sussex Police**  
Serving Sussex

www.sussex.police.uk

Mr Mike Lyons  
Crawley Borough Council  
Town Hall  
The Boulevard  
Crawley  
West Sussex  
RH10 1UZ

**Neighbourhood Licensing Team  
West Sussex Division**

Wednesday 06 May 2015

**APPLICATION FOR A PREMISES LICENCE TO BE GRANTED UNDER THE LICENSING ACT 2003 FOR  
BEAUTIFUL NAILS & BODY SALON, SOUTH LODGE, WORTH PARK AVENUE, POUND HILL,  
CRAWLEY, WEST SUSSEX, RH10 3DE**

Dear Mr Lyons,

I write on behalf of the Chief Officer of Police for Sussex to raise a representation against the grant of the above application on the grounds of Protection of Children from Harm.

Whilst the operating schedule offers basic steps to promote the licensing objectives, it fails to satisfy Sussex Police that the licensing objectives will be effectively promoted. Sussex Police have spoken with the applicant, who has agreed to add the below conditions to the premises licence which reflect those proffered in the application and are clear, concise and enforceable.

Subject to the applicant still being in agreement to these conditions being added to the premises licence Sussex Police can resolve this representation.

1. Staff will request to see photographic identification from anyone who appears to be under the age of 25 prior to selling them or supplying them with any alcohol
2. Staff who sell/supply alcohol will be trained to request ID and to refuse the service of alcohol to anyone who is drunk or on drugs. Staff will sign to say they have received this training.

If you wish to discuss this further please do not hesitate to contact the licensing office on the details provided below.

Yours sincerely

J.M. BEEKEN  
CH. MSP DB130.

**Chief Inspector Justina Beeken**  
District Commander

West Sussex Neighbourhood Licensing Team  
Police Station, Hurst Road, Horsham, West Sussex  
RH12 2DJ

Telephone: 01273 404242

101 ext 530248

**Lyons, Michael**

---

**From:** Oliver.Robinson@sussex.pnn.police.uk on behalf of  
ws\_licensing\_hor@sussex.pnn.police.uk  
**Sent:** 06 May 2015 15:57  
**To:** Licensing; Lyons, Michael  
**Subject:** Premises Licence Application: Beautiful Nails & Body Salon  
**Attachments:** Beautiful Nails & Body Salon.pdf; Re- Premises Licence Application- Beautiful Nails  
Body Salon, Worth Park Avenue, Crawley\_2.msg

Dear Mr Lyons,

Please find attached a representation raised by Sussex Police with regard to the above application.

Please also find attached an email chain between Sussex Police and the applicant agreeing to the conditions in the representation appearing on the premises. Subsequently, Sussex Police resolve its representation.

Regards  
Oli

**Oliver Robinson**  
Licensing Officer

**Police Station, Hurst Road, Horsham, West Sussex, RH12 2DJ**  
**Neighbourhood Licensing Team, W. Sussex**  
**Mobile: 07881517668**  
**Direct Dial: 01273 404242 or 101 ext 530248**

**Sussex Police – Serving Sussex**

You can report crime and incidents online at [www.sussex.police.uk/reportonline](http://www.sussex.police.uk/reportonline)

We want to know your views – see what's new and give us your feedback and suggestions at  
[www.sussex.police.uk](http://www.sussex.police.uk)

If you have received this message in error, please contact the sender as soon as possible – you may not copy it, or make use of any information contained in it for any purpose, or disclose its contents to any other person. Messages sent and received by Sussex Police are not private and may be the subject of monitoring.



1 Worth Park Avenue,  
Crawley,  
West Sussex.  
RH10 3DE

The Licensing Authority  
Crawley Borough Council  
Town Hall  
The Boulevard  
Crawley  
RH10 1UZ

4th May 2015

Re Premises Licence Application - Beautiful Nails & Body Salon Ltd.

Dear Sirs,

We wish to object to the above application. As close neighbours of this beauty salon, we already suffer a lot of problems from this business.

Unfortunately we share an access road with this business and with our neighbours at 1A Worth Park Avenue. Both our neighbours and ourselves have frequently had access to our properties blocked by their staff, their customers, and delivery vans parking in the shared access road. To add to our annoyance they often then turn around in our drives.

The rubbish bin from this business often overflows and rubbish then is carried by the wind into our gardens. Today their overflowing bin has been emptied and rubbish left strewn over the access road and the bin partly obstructing it.

We do not consider the management of this business to be suitable to hold a licence to sell alcohol.

We do not understand why a beauty salon needs to sell alcohol unless they are hoping to turn it into something else gradually. There are already tables and chairs in the front garden !

This is a residential area already adequately served by several pubs and an off licence, we do not need further licensed premises.

If this is approved, it will surely make it difficult to refuse to allow every other nail or beauty salon in the town to sell alcohol.

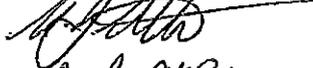
3 - 1

**We hope you will refuse this application. but if you cannot, please at least restrict consumption of alcohol to within the building and not allow it to spread to outside.**

**This business is already a nightmare for the neighbouring residential properties and any expansion of this business can only make it worse.**

**Please reject this application.**

**Yours faithfully**



*A. R. Atkins*

**Tony & Ann Atkins**

**Lyons, Michael**

---

**Subject:**

**Importance:**

**From:** David Ashton  
**Sent:** 11 May 2015 05:08  
**To:** Licensing  
**Cc:**  
**Sub**

ird

We live next door to 'South Lodge'

We have discussed this application with our immediate neighbour, the licensing officer and with the applicant.

As we understand it our chances of preventing what is effectively a *fait accompli* are practically non-existent. However we have concerns.

In effect the applicant, is selling alcohol no matter whichever way it is put because the cost of supplying the drinks must be comprehended and included in the charges for treatment. We have also concluded that such sales were all ready taking place without a licence being issued in the first place.

The customers who consume alcohol on these premises almost always drive arrive and depart driving their cars and the standard of driving is poor, obstructive parking offences occur. Despite these regular offences and the resulting obstructions no fines have been imposed and, monitoring and enforcement has been extremely weak.

However, we found that the neighbourhood PCSO has been helpful and more effective than Crawley Borough Council. Therefore we want the Police to be involved in monitoring, reporting and enforcement. We have little or no faith in the Borough Council on this because their response on parking offences has been practically non-existent.

Therefore we require that the licence conditions are very clearly specified to both the applicant and to the immediate neighbours in Worth Park Avenue, that they be strictly monitored by the appropriate authority, and, the police are involved in monitoring, reporting and enforcement.

Please advise by name (with contact details) who is responsible and accountable for monitoring and controlling the alcohol sales at 'South Lodge and the reporting system for contraventions.

Also, we require that the licence conditions plus the reporting system for contraventions be specified to us in writing so that if contravention occurs we know precisely who to contact and that we will be told of what the licencing authority and the officers will and have done about it.

Thank-you

Mr and Mrs D. J. Ashton,  
'Laurel Court'  
1A, Worth Park Avenue,  
Pound Hill,  
**Crawley**, West Sussex,  
RH10 3DE



dermalogica®



beautifulnailssalon.co.uk

7 The Stanley Centre, Kelvin Way, Manor Royal, Crawley, West Sussex, RH10 9SE - Phone: 01293 400129  
South Lodge, Worth Park Avenue, Pound Hill, Crawley, RH10 3DE - Phone: 01293 530995

21<sup>st</sup> April 2015

Following some feedback from you on our application for a license to sell alcohol I would like to take the opportunity to explain to you exactly what we intend to use the licence for. This will hopefully alleviate any concerns you may have.

We offer spa day packages for clients and would like to include in these packages one glass of champagne per client with light snacks when they are partaking in the treatments. They will be served these inside the building during their allotted treatment time.

We will be running a summer "Nails and Cocktails" promotion offering the client a complimentary Mojito cocktail (or mocktail) when they book a Mint Manicure or Pedicure or a Pina Colada cocktail (or mocktail) when they book a Coconut Manicure or Pedicure. This offer will allow one cocktail per client per treatment booked. The drinks will be served to them during the treatment inside the salon.

We run several events, launching new treatments, offers and products throughout the year where we would like to offer a glass of champagne and canapés on arrival. Also during our Christmas period (2 weeks leading up to Christmas Eve) we offer a small glass of bucks fizz and a mince pie to add a festive feel.

We have no intention of serving alcohol on our regular beverage menu. This will remain as hot drinks and soft drinks only. We have no intention of selling alcohol by the bottle, glass or otherwise nor will we be serving it outside of the building. The alcoholic beverages will be complimentary. We are trying to obtain the licence to provide our customers with a beverage to complement their treatments or for special events.

I would like to think that you, as our neighbours would have come to me with your concerns and I would have been able to discuss the matter with you and put your minds at ease before putting in your disputes with the council. Equally on reflection I should have written to you or popped over to see you and discuss our intentions before now. For that I apologise. My Father is terminally ill and my focus has been on him over the last few months.

We hope this provides you with some clarity on the matter and that your minds are now at ease. We intend on remaining a professional beauty salon. We have no intention of turning our lovely salon into a pub or bar. The tables outside are purely for clients waiting for treatments during the summer months when we are at our busiest and space is limited inside. There will usually be no more than 4 clients waiting at any one time so should cause no disruption.

We are currently looking into improving our carpark and will have marked bays which will allow our customers to park more easily and sensibly and in turn stop them blocking access to the road and your driveways. We appreciate this is very annoying and do our very best to ensure it doesn't happen. If on the odd occasion you find it has then please call reception on 01293 530995 or pop in and I will ensure that it is rectified immediately. We have signage being made for the carpark to ensure clients do not block your access or park on the double yellow lines.

We can ensure you that we are responsible business owners, we have been established since 1996 and are law-abiding citizens. We employ 16 staff members and have a very reputable business with loyal clients that have remained clients with us since we first set up our business as a salon 12 years ago. We must make you aware that to become a 'Pub' or a 'Wine Bar' with a beer garden we would have to apply for change of use and this would never be granted in a residential area. We have no intentions of changing our business, we are a beauty salon offering professional advice, customer service and treatments.

We want to maintain friendly relationships with you our neighbours and are always here if you have any concerns regarding the salon and area surrounding it. It is not our intention to ever cause you any problems now or in the future.

Yours Sincerely

Denise Holland-Brown  
Company Director  
0776 541 5316